

Certified Counter-Insider Threat Professional (CCITP)
Live Remote Proctoring (LRP) Technical Specifications and Requirements

Due to the ongoing COVID-19 pandemic the CCITP program is implementing live remote proctoring (LRP) for the Spring-Fall 2020 test window as an optional test delivery method for candidates to use if in-person testing at Pearson testing centers is unavailable. LRP allows you to take your certification exam securely from your home. With just a simple check-in process, involving ID verification, face-matching technology, and a live greeter, you can test without leaving the comfort of home.

NOTE: CCITP program leadership reserves the right to discontinue use of LRP in the future depending on COVID-19 circumstances; for the upcoming testing window, both LRP and in-person testing is available.

Candidates must have their own personal computer and internet connection to take advantage of LRP (government issued devices and government networks will not work). The registration/scheduling process will not change. Once you receive final testing approval, you will have the option to choose in person or LRP testing when scheduling your exam appointment.

Prior to scheduling your LRP appointment:

- Make sure you have a functioning personal computer with a webcam and strong internet connection. Government issued computers and government internet connections will not support LRP.
- Run a system check to test the compatibility of the OnVUE application (https://service.proctorcam.com/system_test?customer=pearson_vue&clientcode=GSX#top)
 - **It is the candidate's sole responsibility to ensure that their personal technology meets requirements specified below prior to scheduling a CCITP testing event. Failure to do so may mean your testing event will not occur and you may be unable to reschedule another time to test.**
- Roommates or pets? Make sure your space is free from noise or distractions.
- Clear the room of any preparation materials or unauthorized items to avoid exam violations.
- If you do not adhere to the aforementioned guidelines you will not be approved to test or your testing session may end prematurely due to non-compliance of the remote proctoring guidelines.

Here's what to expect when you take your exam:

- You will be able to start checking in for your exam 30 minutes ahead of your scheduled appointment time
- You'll take photos of your government-issued ID and your testing environment, as well as a headshot
- Your photos will be reviewed and your exam will be queued up. Most candidates will start their exam within 15 minutes of their appointment time.

- If your pictures don't pass review, you'll be joined by a greeter as soon as possible to help you troubleshoot.
- You'll be monitored by a VUE-certified proctor via webcam and microphone throughout your test to ensure the integrity and security of your exam experience.
- During the exam, you may not access the following types of personal items: mobile phones, headphones or headsets (wired or bluetooth), handheld computers or other electronic devices, pagers, watches, wallets, purses, hats (or other head coverings), bags, coats, books, notes, or any other materials not specifically approved.
- During the exam session, you are not allowed to use exam-specific materials or scratch paper, erasable whiteboards, or any other physical writing object, such as a pen, marker, or pencil.
- Being late is not an option. To allow time for the check-in procedure, please be ready when the check-in window opens 30 minutes before the exam start time.
- If you experience a technical issue during your online proctored exam appointment and cannot resume your session after you have met with the greeter, we will automatically log a case on your behalf. Please contact us and we will discuss next steps and help you schedule a new exam session.
- Just like testing at an in-person testing center, you will have 130 minutes to complete the CCITP-F test and 160 minutes to complete the CCITP-A test.

System Requirements:

Operating System	Windows 10 (64-bit) Windows 8.1 (64-bit) Mac OS 10.13 and above (excluding beta versions)
	<p>Note: Windows Operating Systems must pass Genuine Windows Validation.</p> <ul style="list-style-type: none"> • Windows Vista, Windows XP and Windows 7 are strictly prohibited for exam delivery • All Linux/Unix based Operating Systems are strictly prohibited.
Firewall	Do not take your exam in a setting with a corporate firewall (including VPN), or, alert your Network Administrator to the network configuration requirements . You must test using a personal computer. Work computers have more restrictions that will prevent successful delivery.
RAM	OS specified minimum RAM 4 GB RAM or more
Display	Minimum Resolution: 1024 x 768 in 16-bit color . Additional monitors are forbidden.
Internet Browser	The newest versions of Microsoft Edge , Safari , Chrome , and Firefox or Internet Explorer 11 .

Internet Connection	<p>For optimal performance, a reliable and stable connection speed of 3 Mbps down and 2 Mbps up is required.</p> <p>Where possible, we recommend testing on a wired network as opposed to a wireless network.</p> <p>If testing from home, ask others within the household to avoid internet use during your exam session. Tethering to a mobile hotspot is explicitly prohibited.</p>
Webcam	<p>Webcam must have a minimum resolution of 640x480 @ 10 fps.</p> <p>Webcam may be internal or may be external and connected to the computer.</p> <p>Mac users may need to allow OnVUE within their ‘System Preferences: Security & Privacy: Privacy’ settings for Microphone, Camera, Automation and Input Monitoring.</p>
Sound & Microphone	<p>Verify the audio and microphone are not set on mute in Windows.</p> <p>Mac users may need to allow OnVUE within their ‘System Preferences: Security & Privacy: Privacy’ settings for Microphone, Camera, Automation and Input Monitoring.</p>
Browser Settings	<p>Internet Cookies must be enabled.</p> <p>Any Pop-Up blocking setting(s) must be disabled.</p>
Device	<p>All tablets are strictly forbidden, unless it has a physical keyboard and also meets the operating system requirements mentioned earlier.</p>
Power	<p>Ensure you are connected to a power source before starting your exam to avoid draining your battery during the exam</p>
